



Dear Occupant:

We have been selected by your Building Management to provide Pest Control services for Roaches in your home. Although they might not be in your unit, to insure eradication it will be necessary to treat your home anyway. In order to do the best possible job for you we will need your help and assistance. We would like you to do the following prior to our service.

Kitchen Remove *everything* from all cabinets and drawers. Place them on a table and cover with linen. If cabinets and drawers need to be washed, please do this before treatment.

Bathroom Remove *everything* from cabinets, place in a plastic bag.

Bedrooms Remove *everything from the closets*. Cover with a linen or sheet. **ALSO REMOVE ALL ITEMS FROM HALL CLOSETS.**

****If you do not properly prepare your home, we will not service. Should it be necessary to reschedule your unit there will be a charge of \$40.00. You may be charged by your building management for this additional service. ****

It is necessary for you to be out of your home for at least two hours after we service. In addition all fish, birds, cats, dogs, and any other pets need to be removed. **DO NOT WASH ANY CABINETS OR DRAWERS.**

The roach has different stages in its life cycle and no single insecticide treatment can eliminate all the stages at one time. That is why we use a combination of Flushing, Adulticide and Insect Growth Regulators, to prevent the immature roaches from maturing into reproducing adults as well as elimination the mature adult roach.

It is not unusual to see more roach activity for the next two weeks after our service. Please do not be alarmed. If you are having activity after 30 days from our treatment, **notify your complex manager.**

We are scheduled to service on _____ [] AM [] PM.

We apologize for our inconvenience to you; however the above is required for us to comply with all E.P.A. labeling requirements of the chemicals we will be using. Should you have any questions, contact our office for more information. Please identify yourself and which complex you live in when you call. That will help us provide the information that you request promptly. Our hours are 8:30-5:00 Monday through Friday. Portland 253-5325 Vancouver 696-2995 Hood River 386-1174 The Dalles 298-1558 White Salmon 493-1228.

NORTHWEST PEST CONTROL INC.